

Installation Instructions – Whitebox Version 1

Installation of the SamKnows Whitebox is straightforward and proceeds as follows:

1

Check to ensure you have the necessary parts; which should include:

- 1 x SamKnows Whitebox (a white TP-Link device)
 - 1 x Antenna
 - 1 x Network cable
 - 1 x Power supply
-

2

Connect antenna to the back of the SamKnows Whitebox. (These are used to passively monitor nearby wireless networks for traffic, to ensure no tests are run when the line is active – we do not monitor your traffic)

3

Connect one end of the network cable to a spare port on your router. Connect the other end to the blue port marked “WAN” on the rear of the SamKnows Whitebox.

4

Disconnect any other wired network devices from your home ADSL / cable router. Plug them into the ports marked 1 – 4 on the rear of the SamKnows Whitebox.

5

Connect the power cable to the SamKnows Whitebox, and press the power button on the back of the unit.

6

The light under the padlock symbol (on the far right) will flicker for approximately 30-60 seconds and then stay on solidly.

7

You will receive an automated email within 48 hours to confirm it is all working and we have detected that your unit is operational. The email will contain your login details to view your SamKnows Analytics.

8

That's it!

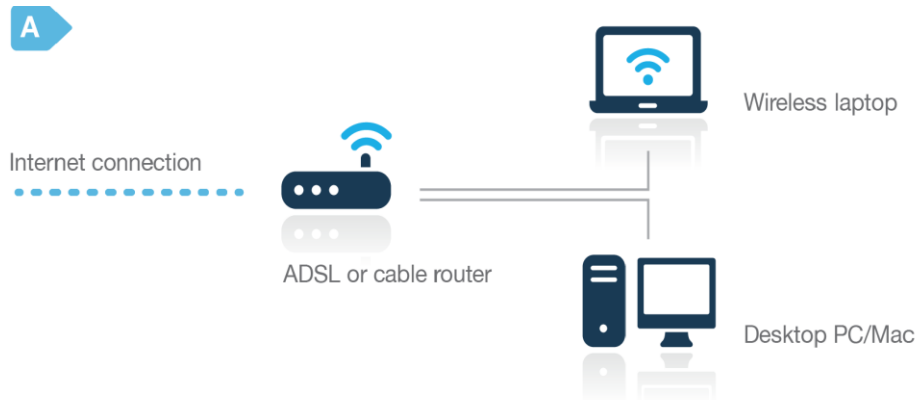


If you have any problems or queries, please contact us at

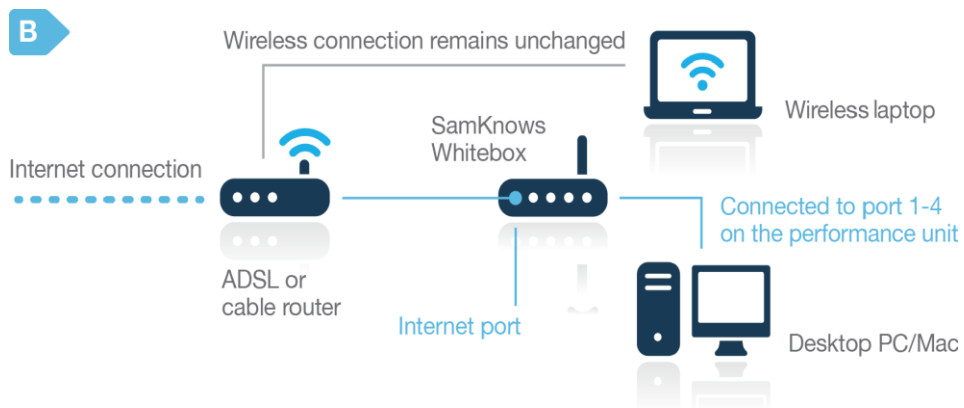
community@samknows.com

Network Schematic – Whitebox Version 1

Your existing home network will probably look similar to the following:



Assuming you follow steps 2 - 4 in the previous instructions, your network will now look like the following:



Installation instructions - Whitebox Version 3

Installation of the SamKnows Whitebox is straightforward and proceeds as follows:

1

Check to ensure you have the necessary parts; which should include:

- 1 x SamKnows Whitebox (a black TP-Link device)
 - 2 x Antennas
 - 1 x Network cable
 - 1 x Power supply
-

2

Connect antennas to the back of the SamKnows Whitebox. (These are used to passively monitor nearby wireless networks for traffic, to ensure no tests are run when the line is active – we do not monitor your traffic)

3

Connect one end of the network cable to a spare port on your router. Connect the other end to the blue port marked "Internet" on the rear of the SamKnows Whitebox.

4

Disconnect any other wired network devices from your home ADSL / cable router. Plug them into the ports marked 1 – 4 on the rear of the SamKnows Whitebox. (Please note the USB ports are non functional)

5

Connect the power cable to the SamKnows Whitebox, and press the power button on the back of the unit.

6

The WPS LED (far right hand side, labeled with 2 revolving arrows) will flicker for approximately 30-60 seconds and then stay on solidly.

7

You will receive an automated email within 48 hours to confirm it is all working and we have detected that your unit is operational. The email will contain your login details to view your SamKnows Analytics.

8

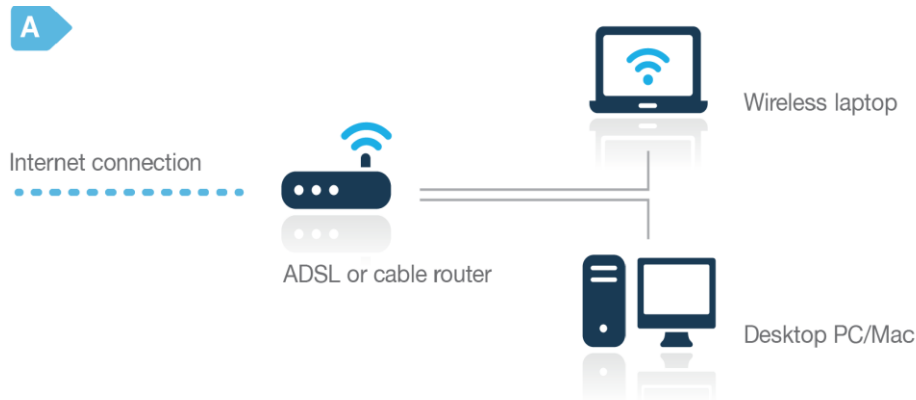
That's it!



If you have any problems or queries, please contact us at community@samknows.com

Network Schematic – Whitebox Version 3

Your existing home network will probably look similar to the following:



After you follow steps 2 - 4 in the previous instructions, your network will now look like this:

